Neighborly

2022/2023 HOLIDAY IMPACT REPORT



















Friends and Neighbors,

As we reflect on this past holiday season, we are once again filled with gratitude for all of the contributions from our clients, vendors, and team members. It is through this shared commitment to support local that we are able to create a cycle of gifting that keeps dollars circulating in our small business communities.

Together we were able to sell nearly 18,000 gifts through the Mayo Clinic—Neighborly Gifts Private Store between November 2022 and February 2023, contributing to an economic impact of more than \$600,000 in the four states we now serve. This included a product catalog featuring more than 70 small business vendors, as well as our new Restaurant Voucher program which allows recipients to choose where redeem their gift from dozens of participating establishments in MN, WI, AZ & FL.

The exciting news is we continue to take new orders daily as we transition into our first full year as a year-round store. This means our clients—and soon the public—will have a local gifting alternative for other occasions, such as anniversaries, retirements, and employee recognition days. We look forward to sharing updates as this work progresses. In the meantime, if you have any feedback you want to share with us regarding your experience with Neighborly Gifts, we encourage you to reach out.

Thank you for your support of Neighborly Gifts,

Sarah Richardson

Founder & CEO, Neighborly Group

Sarah Richardson

TEAM

Sarah Richardson *Founder. CEO*

Hannah NelsonOperations Manager

Sean Baker Warehouse Manager

Audrey HuntCreative Director

Briana Beyerstedt

Creative Team

Julia Hurley Hermanson

Creative Team

Mark Richardson

Peggy Richardson

Hawa Camara

Bryan Lund

Landon Miller

Neighborly Gifts is a family endeavor. We are grateful for the support of all of our team members and volunteers who made this holiday season a success.











Thanks to our continued collaboration with Mayo Clinic, we were able to expand gift offerings to four states, following their enterprise footprint. This opened the door for new small business vendors, while also expanding the reach for our existing partners. We are grateful to Mayo Clinic for their commitment to keeping dollars circulating in our small business communities.

2022/2023

HOLIDAY IMPACT REPORT

17,819

GIFTS SOLD

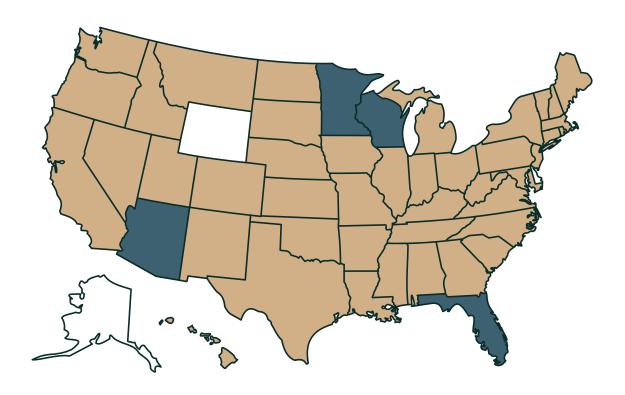
1,292 TOTAL ORDERS

This year, we shipped gifts across the country to





From the four states included in the program



1,240

MANAGERS REQUESTING ACCESS TO HOLIDAY STORE

> 268 PRODUCTS IN THE

HOLIDAY STORE

7,938 RESTAURANT VOUCHERS SOLD

\$406,761.06

TOTAL DOLLARS BACK INTO SMALL BUSINESSES IN OUR NEIGHBORHOODS

\$602,066.37

COMMUNITY ECONOMIC IMPACT BY
SUPPORTING LOCAL THIS HOLIDAY SEASON

\$1,637,214.00

2020 - 2023 TOTAL ECONOMIC IMPACT BY GIFTING LOCAL

Small independent businesses return more than three times as much money to the local economy over their chain competitors,

according to the American Independent Business Alliance.

Its economic analysis found that 48% of each purchase at a local independent business was recirculated locally (a multiplier of 1.48), compared to less than 14% percent of that same purchase at a chain store (multiplier of 1.14).















TOP SELLING GIFTS

TOP SELLING GIFTS		
7,938	Restaurant Vouchers	
1,482	Carroll's Corn Minnesota	
915	Chip Magnet Salsa Wisconsin	
898	Nothing Bundt Cakes Minnesota	
464	Chocolaterie Stam Minnesota	
450	The Bee Shed Minnesota	
441	Strife Etching Minnesota	
269	Fiddlehead Coffee Minnesota	
265	Ama La Vita	

Minnesota

Minnesota

Adourn

Minnesota

Joyful Bath Products

265

230

216

We love our neighbors! Our holiday offerings included gifts from over 70 physical gift vendors.

MINNESOTA		ARIZONA
A World of Scents Candle Co.	Lovejoy's	[POPPED] Artisan Popcorn
Adourn	Neighborly Gifts	Cerreta Candy Co
Ama La Vita	North Mallow	Highland Ridge Decor
Ames Farm	Nothing Bundt Cake	Iconic Cocktail Co.
AY Design	People's Food Co-op	Light + Bark
Becky A Cyr Art	Pooches and Palomas	Paige Poppe Art
Benedict's	Renning's Flowers	Provision
Bleu Duck Kitchen	Roasted Bliss Coffee	See Salt
Carroll's Corn	Roseline's Candles	
Chocolaterie Stam	Sam Sa'house	FLORIDA
Clover & Rose	Sanborn Canoe Company	Bold Bean Coffee Roasters
Colorway Coffee Roasters	Scrub Me Good LLC	Camp Cocktails
Downtown Detail	Social Mixers	FreshJax
Dwell Local	Strife Etching	
Excelsior Candle Co	Sweet Haven Tonics	WISCONSIN
Fiddlehead Coffee Co	This is Food Union	American Hazelnut Company
Folly Coffee	Thumbs Cookies	Canvasback Coffee
Henke Foods LLC (Annie B's)	Trail Creek Coffee Roasters	Chip Magnet Salsa
Hippy Feet	Tuscan Dreams	Hiker's Coffee
Isadore Nut Company	VIR	Knotty Willow
Joyful Bath Products	Virginia Wright-Peterson LLC	Maple Valley Cooperative
KISA	Watercolor Devo - Amarylis	Mayana Chocolate

Well-Rooted Tea

Wenonah Body Lab

Lakehouse Candle Co.

Leki's Honey

Tactile Craftworks

Wisco Pop Beverage Co.



Our Restaurant Voucher program collaborates with food establishments of all kinds in multiple communities, and is continuing to grow.







MINNESOTA

Benedict's

Bleu Duck Kitchen

Canadian Honker Restaurant

Cabin Coffee Co., Plainview

Café Aqui

Café Steam

Fiddlehead Coffee

Forager Brewery

Hollandberry Pannekoeken

Jersey Jo's

Lumen Coffee

Old Abe Coffee Shop

People's Food Co-op

Red Cow

Roasted Bliss Coffee & Bakery

Salad Brothers Café & Deli

SMOAK BBQ

Snappy Stop

Sweet House Bakery

ThaiPop

The Fit Loon

Workshop Food Hall

ARIZONA

Cultivate Coffee

Press Coffee

Provision

FLORIDA

ABBQ Meat & Drink

Havana Jax

Lucky Goat Coffee

Murray Hillbilly

Round Bird Coffee Shop

The Happy Grilled Cheese

WISCONSIN

Burritos Xpress

Cabin Coffee Co., La Crosse

Hangar 54 Grill

People's Food Co-op

SmashThyme Southern Kitchen

Silly Serrano Mexican Restaurant

The Mexcal

The Root Note

Neighborly

We are committed to evolving our small business to meet the needs of our partners.

We have expanded into MN, WI, FL & AZ to support local gifting requests from Mayo Clinic and others.

Our store is now open year-round for gifting needs such as retirements, anniversaries, and other celebrations.

Through the Restaurant Voucher program, we now offer card-holders the gift of choice among dozens of establishments.

Ongoing investments in technology are simplifying the online purchasing experience, particularly for bulk orders.

Our centralized fulfillment center in downtown Rochester has streamlined shipping and made gift pick-ups more convenient.







Restaurant Voucher
Physical Gifts

Local Experiences





Filter by price

\$0 - \$200

Whole Bean Coffee Woodland Blend

Minnesota
Fiddlehead Coffee Co.
\$15.00

8" Wooden Tree
Wisconsin
Knotty Willow
\$15.00

Scout Playing Cards

Minnesota
Sanborn Canoe Co

\$15.00

Shop by location

Arizona Florida

Minnesota

















"Thank you so much for all of your help with our employee Christmas gifts this year. The success of your program has spread to other teams and interest has grown tremendously. Thank you everyone for working so hard to bring joy to our staff!"

- Summer, Mayo Supervisor

"The Neighborly staff were very helpful in getting us set up with the program. Prior to signing up for the program, we had a rather slow year, so the significant boost in sales through orders has been very exciting.

- Tom & Lindsey, Knotty Willow

"Thank you so much for all of your help, and for helping me to support local!"

- Heather, Mayo Supervisor

"We have had great response to our Resturant Voucher offer. People that have never been here are coming in and learning about us!"

- Joseph, Jersey Jo's



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